TERMS AND CONDITIONS OF STAY AT WEZAJ RECREATION CENTRE

- 1. These Terms and Conditions outline the rights and obligations of persons staying at WEZAJ Recreation Centre with the aim of ensuring the safety and comfort of Guests during their stay at the Centre.
- 2. The capitalised terms used herein have the following meaning:

Recreation Centre/WEZAJ Recreation Centre – the tourist facility comprising twelve brick cabin suites rented out to Guests for the period of their stay, located at Zatom Nowy 18B by Sieraków (64-400 Międzychód), administered by the lessor: WEZAJ Justyna Czepczyńska (NIP 5951221513);

Guest/Guests – persons indicated in reservation forms on any occasion;

Standards for the Protection of Minors – the standards for the protection of minors, implemented pursuant to the Polish act of 9 March 2023 amending the act on counteracting domestic violence and some other acts (Journal of Laws of 2023, item 535 as amended), available online at www.wezaj.pl/en/ and at the reception desk of the Recreation Centre.

- 3. Cabins may be reserved via email (upon filling in a reservation form), using the online reservation form available at www.wezaj.pl/en/, or via the website www.booking.com.
- 4. Reservations at the Recreation Centre require the payment of a **deposit** equal to 35% of the price of the stay (but no less than the price of renting one cabin for one night at a given date) by the date specified in the reservation form sent to the Guests via email. Failure to pay the deposit by the specified date shall result in the cancelling of the reservation.
- 5. The payment for stay (renting a cabin) in excess of the deposit shall be paid in advance upon check-in or via bank transfer before the first day of stay (funds must be credited to the WEZAJ Recreation Centre's account in advance of the stay).
- 6. If a Guest decides to shorten their stay (renting a cabin), the payment shall not be refundable.
- 7. A businessowner who wishes to receive an invoice for the payment should provide their Tax Identification Number upon making a reservation.
- 8. A cabin may only be used by the persons indicated in the reservation (up to 4 people per cabin or, alternatively, 4 people and 1 child under the age of 12). Upon check-in, all Guests shall be required to present an identity document (government ID, driver's licence, passport) and provide all necessary information in accordance with the Standards for the Protection of Minors to an employee at the reception desk.
- 9. The Guests shall receive one key to the rented cabin the loss of the key shall result in an additional charge of PLN 100. An employee of the Recreation Centre must be present for each handover and return of keys.
- 10. The Guests may not transfer the rental of a cabin to other persons even if they vacate the cabin before the end of the rental period.

- 11. The hotel day begins at 3 PM and ends at 10 AM. Guests may check-in at the Recreation Centre between 8 AM and 6 PM (please notify us in advance of your predicted arrival time to avoid having to wait for an employee). Early or late check-in is possible by prior arrangement with the Recreation Centre.
- 12. If a Guest does not arrive at the Recreation Centre before 10 AM on the day following the first day of their stay, the reservation shall be cancelled. In such a case, the Recreation Centre may rent the reserved cabin to another person and the payment//paid deposit shall not be refundable.
- 13. **The rental price includes**: water, parking (up to 2 vehicles), bedding, towels (1 per Guest), wood for the fireplace, electricity up to 3kWh per person per day, as well as access to Wi-Fi.
- 14. Every cabin has its own electricity metre. The value on the metre is checked before and after the period of stay. The cabin rental price shall be **supplemented by the cost of electricity** used in excess of the lump sum (see 13 above), in the amount of PLN 0.86/kWh, payable upon checking out.
- 15. The Recreation Centre is not liable for any possible power cuts or breaks in the supply of water or other utilities caused by the suppliers of these utilities.
- 16. Guests should leave the rented cabins in a similar condition to that they received them in. In cases of gross uncleanliness (e.g. leaving rubbish on the floor, dirty dishes, etc.), the Guests shall be asked to clean up the cabin or shall be charged an additional cleaning fee in the amount of PLN 200.
- 17. Guests are obliged to check the condition of the rented cabin's equipment on the day of arrival and report any irregularities at the Recreation Centre's reception desk without delay.
- 18. Guests are fully financially liable for any and all damage to the Recreation Centre's equipment or furnishings caused by them or their visitors.
- 19. When leaving the cabin, please remember to turn off all electronic devices and close all doors and windows.
- 20. The cabins are equipped with smoke detectors. It is strictly prohibited to undertake any activity which may produce a strong, difficult-to-remove odour inside the cabins, such as smoking tobacco or e-cigarettes, frying fish, drying mushrooms etc. Failure to observe the above prohibition shall result in the violating Guest being charged an additional deodorisation fee of PLN 500.
- 21. It is forbidden to move equipment between cabins and to change the arrangement of furniture inside a cabin without the express permission from an employee at the Recreation Centre's reception desk.
- 22. The Recreation Centre does not offer room service or cabin cleaning service during the Guests' stay; consequently, Guests are obliged to maintain general order in and around their rented cabins as well as in the common areas.
- 23. The Recreation Centre, as the lessor, is not liable for any valuables or money left by the Guests in the rented cabin. Please exercise caution, including locking the doors and closing all windows when leaving the cabin.

- 24. We kindly ask our Guests to sort their rubbish into the designated containers for glass, plastics and metals, paper, and mixed waste.
- 25. The time between 10 PM and 7 AM are quiet hours at the Recreation Centre.
- 26. Outside visitors (persons not included in the reservation) may only remain on the Recreation Centre's premises upon an express permission from an employee at the reception desk and only outside the quiet hours. Guests are liable for the actions of outside persons visiting their rented cabin.
- 27. Guests are welcome to use the free car park for passenger vehicles. Guests can occupy up to 2 parking spots per rented cabin. Parking is only allowed in the designated car park. It is strictly prohibited for any cars or other vehicles belonging to persons other than the Recreation Centre's Guests to enter the premises of the Recreation Centre.
- 28. The Recreation Centre is not liable for damage to or loss of a car or another vehicle left at its premises.
- 29. It is prohibited to hold any teambuilding or celebratory events, bachelor and bachelorette parties, birthdays, etc. on the premises of the Recreation Centre (including the cabins).
- 30. A Guest may be removed from the Recreation Centre before the end of their stay in the case of a gross violation of law, these Terms and Conditions, rules of social conduct or safety regulations (including, in particular, in the event of Police intervention). A Guest who is removed from the Recreation Centre based on the above shall not be entitled to a refund for the remaining time of stay.
- 31. In the event where persons undeclared in the reservation are found to occupy a cabin, the lessor reserves the right to terminate the agreement with the Guests effective immediately. In such case, the payment for the stay shall not be refundable.
- 32. The playground at the Recreation Centre may be used by children under adult supervision. Please follow the Playground Rules posted next to it. The Recreation Centre is not liable for the health and safety of children using the playground. The sole responsibility rests on the children's parents or legal guardians.
- 33. Every cabin is equipped with a grill. Guests who wish to use the grill must provide their own grill fuel. The only permitted types of fuel for the grill are charcoal or coal briquettes. Remember to follow all applicable fire safety rules.
- 34. It is strictly prohibited to make bonfires outside the designated bonfire spot. Please remember to follow all applicable fire safety rules.
- 35. At the Recreation Centre (including in the cabins), it is strictly prohibited to use gas or electric appliances which are not part of the cabin equipment (including mushroom driers, electric stoves, air heaters etc.).
- 36. It is prohibited to bring any explosive, combustible or pyrotechnic materials into the Recreation Centre.
- 37. Upon the Recreation Centre's prior permission and subject to additional payment, it is possible to bring a well-trained pet into the Recreation Centre (except for the dog breeds commonly considered to be dangerous). The pet must travel with valid health and vaccination certificates, which the owner must present on demand of the Recreation

Centre's employee. The owner is obliged to keep their pet under control and is liable for it. The pet relieve itself outside the premises of the Recreation Centre. The owner is obliged to clean after their pet inside the cabin and anywhere else on the premises of the Recreation Centre. The owner shall be held liable for any and all damage caused by their pet.

- 38. On request, the Recreation Centre offers rental baby gear free of charge, including a high chair, baby bathtub and travel beds with bedding and a mattress.
- 39. The Recreation Centre offers rental bikes under separate terms and conditions available at the reception desk.
- 40. Completing the reservation process constitutes the acceptance of these Terms and Conditions by all Guests named in the reservation.